

*I Mina' Trentai Dos Na Liheslaturan Guåhan*  
**Resolutions Log Sheet**

| <b>Resolution No.</b> | <b>Sponsor</b>           | <b>Title</b>  | <b>Date Intro</b>    | <b>Date of Presentation</b> | <b>Date Referred</b> | <b>Committee / Ofc Referred</b> | <b>Date Adopted</b> |
|-----------------------|--------------------------|---|----------------------|-----------------------------|----------------------|---------------------------------|---------------------|
| <b>172-32 (LS)</b>    | Dennis G. Rodriguez, Jr. | Relative to recognizing and commending Ms. Linda Ann M. Terlaje Susuico on the occasion of her retirement from the Guam Department of Public Health and Social Services and extending a warm and sincere Un Dångkolo Na Si Yu'os Ma'åse' for her hard work and dedication in serving the health care needs of our island community. | 6/18/13<br>9:34 a.m. | 6/21/13<br>7 p.m.           |                      |                                 | <b>06/18/13</b>     |

***I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN***  
**2013 (FIRST) Regular Session**

**Resolution No. 172-32 (LS)**

Introduced by:

Dennis G. Rodriguez, Jr.  
T. C. Ada  
V. Anthony Ada  
Frank B. Aguon, Jr.  
B. J.F. Cruz  
Chris M. Dueñas  
Michael T. Limtiaco  
Brant T. McCreadie  
Tommy Morrison  
T.R. Muña Barnes  
Vicente (ben) C. Pangelinan  
R. J. Respicio  
Michael F. Q. San Nicolas  
Aline A. Yamashita, Ph.D.  
Judith T. Won Pat, Ed.D.

**Relative to recognizing and commending Ms. Linda Ann M. Terlaje Susuico on the occasion of her retirement from the Guam Department of Public Health and Social Services; and to further extending a warm and sincere *Un Dångkolo Na Si Yu'os Ma'åse'* to her for her hard work and dedication in serving the health care needs of our island community.**

1           **BE IT RESOLVED BY *I MINA'TRENTAI DOS NA LIHESLATURAN***  
2 ***GUÅHAN*:**

1           **WHEREAS**, Mrs. Linda Ann M. Terlaje Susuico is married to Mr. Frankie B.  
2 Susuico, and their children are: Lymona Marie T. Susuico and Mack Refugia, Jennie  
3 Ann T. Susuico and Franco Quintans, and Frankie Isaiah T. Susuico; and

4           **WHEREAS**, in 1979, Linda graduated from George Washington High School,  
5 and she later attended the University of Guam under a merit scholarship and received  
6 her Bachelor of Arts Degree in Business Management in 1983; and

7           **WHEREAS**, after graduating in 1983, Linda became employed as a  
8 Management Analyst I, KPP II, Management Support Services (MSS), Division of  
9 Social Services (DSS) of the Guam Department of Public Health and Social Services  
10 (DPHSS). By 1984, Linda was promoted to Management Analyst II in the same  
11 Department. In 1984, she also served as Management Analyst III with the Bureau of  
12 Management Support (BMS), and at the Department of Public Health and Social  
13 Services Division of Public Welfare (DPW); and in 1986, she was again promoted to  
14 Management Analyst IV with the BMS, and the DPW of the DPHSS; and

15           **WHEREAS**, in 1996, Linda became the Human Services Program  
16 Administrator for the BMS and the DPW of DPHSS; and she was then moved to serve  
17 as the Chief Human Services Program Administrator, in 2008; and

18           **WHEREAS**, Linda excelled in her work and was very well respected by her  
19 colleagues due to her professionalism and efficiency. She received a Congratulatory  
20 Memorandum from the Administrator of the Division of Social Services, Ms.  
21 Catherine Illarmo, in January 1986, for a job well done as informed by the  
22 Administration for Children and Families for the progress in meeting, and in some  
23 cases, exceeding the Quality Control disposition standards. In April of the same year,  
24 Linda again received a Congratulatory Memorandum for the great improvement and  
25 timeliness of the disposition of Quality Control reviews which removed the threat of  
26 sanctions for the food stamps program; and

1           **WHEREAS**, in 1989, together with Ms. Annie Soto, Linda and Annie were the  
2 Theme/Logo Contest Winners during the” DPHSS Awareness Week,” with the theme,  
3 “Provider and Protector of Better Health and Social Welfare,” which was displayed at  
4 the Agana Paseo Loop; and

5           **WHEREAS**, in 2002, Linda brought Guam into compliance with the Treasury  
6 Offset Program (TOP), as the nationwide mandate enforced the collection of  
7 delinquent debts from food stamp recipients who were overpaid benefits; and

8           **WHEREAS**, Linda participates in various community outreach activities, and  
9 she received a Certificate of Appreciation from the Governor and Lt. Governor of  
10 Guam for her sacrifice, patience and endurance during the recovery efforts of  
11 Supertyphoon Paka, as a result of her oversight of the emergency food stamp activities  
12 at the Southern DPHSS site; and

13           **WHEREAS**, Linda received a BEST (Building Exemplary Service Team)  
14 Award from the United States Department of Agriculture, Food and Nutrition Service  
15 for her Management Evaluation Review team’s discovery of an over \$250,000  
16 discrepancy in the Bank of Guam’s food stamp coupons inventory; and

17           **WHEREAS**, in 2004, Linda led the implementation and coordination of the  
18 Human Resources and Services Administration (HRSA) State Planning Grant on the  
19 study of the uninsured, and to design a strategy and option to accessible and  
20 affordable health care coverage for all of Guam’s residents. Also, she led the  
21 Department of Public Health and Social Services Labor Day festivities in 2006 and  
22 2007, that garnered the Table Decorating Contest award from the Department of  
23 Public Works during the Government of Guam - Labor Day Picnic held at *Ypao*  
24 Beach; and

25           **WHEREAS**, in 2004, Linda also led the implementation of the Electronic  
26 Benefits Transfer (EBT), known as the “Quest Card,” bringing Guam into compliance

1 with the EBT mandate enforced by the Food and Nutrition Services (FNS) for the  
2 Supplemental Nutrition Assistance Program (SNAP). Because of Linda's  
3 determination, she even beat California in the full state implementation of the EBT  
4 system. The roll out of the EBT system in 2004 allowed the 7,550 SNAP and 2,055  
5 cash assistance recipients electronic access to their monthly benefits, removing the  
6 stigma of using food stamp coupons and standing hours in line to convert their ATP  
7 cards to food stamp coupons. In addition, she led in the lifting of the SNAP sanction  
8 and garnered a bonus for being one of the top states' "Most Improved"; and

9 **WHEREAS**, Linda's most recent determined accomplishment was the  
10 deployment and roll out of a new eligibility and claims processing system, known as  
11 "PHPro". PHPro had removed the need for redundant data entry, is policy driven, is  
12 loved by the workers, and inevitably will reduce the error rate and improve the  
13 timeliness of application processing; and

14 **WHEREAS**, these accomplishments are a testament of Linda's intelligence and  
15 natural ability to overcome difficult tasks and perform hard work. She had inherited  
16 numerous system challenges and years of program accounting errors; and yet, Linda  
17 was able to make numerous internal fixes and improve the system collaboration  
18 between bureaus overseeing the welfare programs. Furthermore, Linda established  
19 and maintained great rapport with the federal Food and Nutrition Services and the  
20 Administration for Children and Families. She believes that staff are a vital function  
21 of the Department, and she leads by example so that Division staff participate in  
22 Department-sponsored activities; and

23 **WHEREAS**, Linda is grateful, most especially for her family, as she states that  
24 her loving husband, and their children and families were the greatest strength and  
25 support to carrying out the many challenges she faced in the workplace, and in life in  
26 general; and

1           **WHEREAS**, Linda loves to celebrate with her family, and she reads the Bible  
2 daily. She has a sweet tooth for chocolates with nuts, and has a liking for chips. She  
3 is quite perceptive and subtly adventurous, and she enjoys tending to her orchids; and

4           **WHEREAS**, Linda's professionalism and dedication to serve the community of  
5 Guam will be truly missed by her colleagues. Her exemplary work has served as a  
6 motivation for others to follow; now therefore, be it

7           **RESOLVED**, that *I Mina'Trentai Dos Na Liheslaturan Guåhan* does hereby,  
8 on behalf of the people of Guam, recognize and commend Ms. Linda Ann M. Terlaje  
9 Susuico on the occasion of her retirement from the Guam Department of Public  
10 Health and Social Services; and does further extend a warm and sincere *Un Dångkolo*  
11 *Na Si Yu'os Ma'åse'* to her for her hard work and dedication in serving the health care  
12 needs of our island community; and be it further

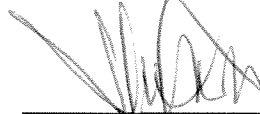
13           **RESOLVED**, that the Speaker certify, and the Legislative Secretary attest to,  
14 the adoption hereof, and that copies of the same be thereafter transmitted to Ms. Linda  
15 Ann M. Terlaje Susuico; and to the Honorable Edward J.B. Calvo, *I Maga'lahren*  
16 *Guåhan*.

**DULY AND REGULARLY ADOPTED BY *I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN* ON THE 18<sup>TH</sup> DAY OF JUNE 2013**



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**JUDITH T. WON PAT, Ed.D.**  
Speaker



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**TINA ROSE MUÑA BARNES**  
Legislative Secretary